

## **MANCHESTER FLUID SYSTEM TECHNOLOGIES LIMITED COMPLAINTS PROCEDURE**

It is our intention to provide you with the highest possible level of customer service at all times. Should we not meet your expectations, our customer feedback and complaints procedure is explained below. Equally, we love to hear about the good work our associates are doing and the services that provide the most benefit to our customers.

Should you wish to provide us with feedback you may do so:

By email: [info@swagelokmanchester.co.uk](mailto:info@swagelokmanchester.co.uk)

By telephone: 01925 822 662

In writing: Customer Service Manager, Swagelok Manchester, 205 Cavendish Place, Birchwood, Warrington, WA3 6WU.

In person: by visiting our office, by appointment.