

Dear Sir / Madam

Reference: Quality Assurance/Pressure Equipment Directive and Environmental Procedures

Thank you for your request for information about Swagelok Manchester's quality systems and procedures.

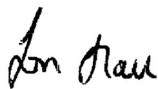
As you will appreciate, we deal with a large number of companies, many of whom have exacting quality requirements, and receive a considerable number of assessment questionnaires in various formats requesting a variety of responses. Manchester Fluid System Technologies Limited is not a manufacturing company, and hence many aspects of these questionnaires are not applicable to our situation.

However, to assist you in assessing our status with regard to the above areas of interest, we have prepared a standard form of reply, which, we believe, will enable you to assess our dedication to providing high quality products and service with a commitment to minimising our impact on the environment.

Manchester Fluid System Technologies Ltd trading as Swagelok Manchester is registered to BSI QA to ISO 9001 (attached) and this is supplemented by approval against the Swagelok Quality System (SQS) requirements, the latter being monitored by Swagelok annually and BSI triennially.

Should you require any further information or wish to conduct an audit visit please do not hesitate to contact us.

Yours sincerely
MANCHESTER FLUID SYSTEM TECHNOLOGIES LIMITED



Jon Hall
Managing Director
Swagelok Manchester
Revised: 1 July 2019
Reviewed: 1 Jan 2021

MANCHESTER FLUID SYSTEM TECHNOLOGIES LIMITED

Manchester Fluid System Technologies Limited is a privately owned company founded in 1978 (as Manchester Valve & Fitting Company Limited) it is an exclusive Distributor for the range of valves, tube fittings, tubing, training, technical support, sub-assemblies, orbital welding, servicing and repair of fluid system components manufactured by Swagelok Company.

Swagelok Company is a privately held strongly capitalised Global Organisation. It is recognised as the premier worldwide supplier of fluid system components. It is represented by exclusive stocking distributors in over 40 countries worldwide. The Swagelok Organisation employs over 5,000 people; it has more than 30 manufacturing plants located in 4 countries. It owns in excess of 700 primary machines, occupying over 2 million square feet of manufacturing floor space. The standard product range exceeds 22,000 items. Swagelok products are distributed by a world-wide network of handpicked distributors dedicated to serving the needs of Swagelok customers.

Manchester Fluid System Technologies Limited has the privilege of being the exclusive distributor of Swagelok Products in your location.

Head Office : 205 Cavendish Place
Birchwood Park
Birchwood
Warrington
Cheshire
WA3 6WU

Tel: 01925 822662
Fax : 01925 820129
Email: info@manchester.swagelok.com
Website: www.swagelok.com/manchester

VAT Registration No: Available Upon Request

Company Registration No: Available Upon Request

Key Contacts -

Customer Service / Technical Enquiries: Sharon Astbury

Quality Assurance: Trevor Griffiths

Managing Director: Jon Hall

Total Employees: 42

Premises: Head Office - Warrington



High specification; air conditioned office and warehouse facility, incorporating a customer training centre, approximately 25,000 sq. ft.

Bankers: National Westminster Bank plc
Hyde Branch
Market Place
Hyde, Cheshire SK14 2LY

Account No: Available Upon Request
Sort Code: Available Upon Request

PRODUCT RANGE SUPPLIED

The supply of Swagelok:

Tube Fittings, Screwed Pipe Fittings, Weld Fittings, Quick Connect Couplings, Flexible Metal Hose, PTFE Lined and Thermoplastic Hoses, Ultra Torr, VCO and VCR Couplings, Push on hose, flexible tubing

Sanitary Valves and Couplings for the food, pharmaceutical and brewing industries, including Radial Diaphragm Valves, Butterfly Valves, Check Valves and sight glasses

Metal Diaphragm and Bellows Sealed Valves, Fine Metering Valves, Needle and Ball Valves, Check/Non-Return Valves, Instrument Manifolds, Sample Cylinders, Pressure Regulators, including RPS range

High Pressure Valves and Fittings

Pressure Gauges, Pressure Transducers, Flow Meters

Stainless Steel Tubing, Special Alloy Tubing

Sale and hire of Swagelok Welding Systems and Tube Bending equipment

Swagelok Installation, Welder Training, Pipe Solutions Seminar. Other courses aimed at designers and users of fluid system components.

Assemblies (custom solutions)



QUALITY ASSURANCE/EUROPEAN PRESSURE EQUIPMENT DIRECTIVE (97/23/EC)

Manchester Fluid System Technologies Limited is registered to:-

BS EN ISO 9001 by British Standards Institute

Registration No. FM 561811

Copy of our registration certificate is included for your reference.

Swagelok Company have been assessed and certified by TUV Sueddeutschland in accordance with the requirements of the European Pressure Equipment Directive (97/23/EC) Annex III Module H. Certificate No. DRG-0036-QS-169-02.

All products supplied by Manchester Fluid System Technologies Limited are obtained from Swagelok Company and are manufactured/supplied in accordance with their various registrations to BS EN ISO 9001:2008 by BSI or DNV and in accordance with the requirements of the Pressure Equipment Directive. Where applicable items are "CE" marked.

ENVIRONMENTAL MANAGEMENT SYSTEMS

As a stockist Manchester Fluid System Technologies Limited environmental impact is low when compared with the potential impact from manufacturing industry. We attempt to minimise our environmental impact, wherever possible. As part of this effort we minimise waste by recycling as much packaging materials as possible.

Swagelok Company is registered to:-

ISO 14001:2015 by British Standards Institute

Registration No. EMS 71811

No ozone depleting chemicals have been used by Swagelok since 1994. Soy based inks are used and all packaging materials are recyclable. Wherever possible the use of packaging materials has been reduced and made of recycled materials.

STORAGE, IDENTIFICATION OF PRODUCTS AND MATERIALS

All items are stored at Manchester Fluid System Technologies in the manufacturers' original containers and are shipped to customers on a first in, first out basis.

Items of different materials are held in different areas of the stores.

TRAINING

All Sales Engineers employed by Manchester Fluid System Technologies Limited have either engineering or scientific qualifications, the majority at degree or equivalent level. On



joining the Company they receive extensive product training. This product and technical training continues throughout their careers with some of the training being provided directly at the manufacturing facilities within Britain the USA and Europe.

All internal staff receives technical, product and other training commensurate with their job function on joining the Company and continued training throughout their career.

